

EDWARD OVIASOGIE

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SUMMARY

I am a results-oriented professional skilled in **problem-solving, frontend and backend web development** (HTML, CSS, JavaScript, PHP, MySQL), **responsive design**, and **RESTful API design**. Proficient in **Git** and **project management**, I excel at managing **complex projects** in **fast-paced environments** through strong **time management, collaboration, and multitasking**. With a focus on **technical writing, critical thinking, and attention to detail**, I deliver user-centric solutions while staying updated with industry best practices. I'm seeking a challenging role to apply my skills and contribute to innovative tech solutions.

EDUCATION

Anglia Ruskin University – BEng (Hons) Computer Science

September 2022 – July 2025

EXPERIENCE

Apple

Technical Specialist

April 2024 –

- **Innovating Technical Assistance:** Innovated solutions for complex hardware/software issues, enhancing efficiency.
- **Cross-Functional Collaboration:** Collaborated cross-functionally to tackle technical challenges, improving customer experiences.
- **Customized Customer Solutions:** Delivered personalized customer solutions, boosting satisfaction and loyalty.
- **Continuous Professional Growth:** Pursued advanced training to maintain cutting-edge product knowledge.

Dynagrowth Schools

Digital Strategy Lead

August 2024 –

- **Technology Integration:** Oversees the seamless integration of technology into the curriculum, enhancing student learning with innovative tools.
- **Online Presence Management:** Manages and elevates the school's digital presence across social media platforms and the website, driving engagement with parents and the broader community.
- **Website Development and Maintenance:** Designs and maintains the school's website to facilitate smooth communication and interaction for parents, staff, and students.
- **Learning Module Curation:** Curates and develops cutting-edge, tech-driven learning modules that empower young learners to embrace a tech-savvy future.

Code Camp UK

Kids Tech Tutor

October 2024 –

- **Innovative Curriculum Design:** Crafted engaging, age-appropriate coding lessons that introduced foundational programming concepts using interactive, kid-friendly platforms, sparking creativity and curiosity in young minds.
- **Tailored Learning Approach:** Delivered personalized instruction, adapting to the unique learning styles of each student to ensure mastery of key coding principles through hands-on activities and projects.
- **Empowering Young Learners:** Fostered computational thinking, problem-solving, and collaboration in a fun, supportive environment that encouraged students to explore new ideas and work together as a team.
- **Parental Engagement:** Built a strong learning community by consistently communicating student progress, achievements, and milestones to parents, nurturing a collaborative approach to education.
- **Dynamic Classroom Leadership:** Demonstrated exceptional classroom management skills, creating an organized, vibrant learning space where students were empowered to engage actively, learn effectively, and thrive.

Cambridge University Press and Assessment

Exams Administrator

May 2023 – August 2023

- **Strategic Data Consolidation:** Streamlined data consolidation, enhancing clarity and usability of exam grades.
- **Enhanced Cataloging System:** Improved cataloging and secure storage of exam scripts for easy retrieval.
- **Innovative Records Management:** Led enhancements in record-keeping, boosting workflow efficiency.
- **Advanced Grading Techniques:** Refined grading methods for Young Learners' exams, improving accuracy.

Ficoven Investments Ltd
Technical Operations Admin
January 2023 – May 2023

- **Identity Card Registration:** Collaborated with the national identity team to facilitate the establishment and management of identity card registrations within Cambridgeshire.
- **Customer Issue Resolution:** Demonstrated adeptness in resolving customer issues and grievances through meticulous understanding, effective solution communication, and diligent case follow-up.
- **Optimized Scheduling System:** Implemented a new appointment scheduling system based on customer insights, resulting in a significant 10% improvement in overall customer satisfaction.
- **Revenue Growth:** Elevated revenue by 5% monthly through a consultative, value-driven customer service strategy.
- **Clientele Expansion:** Successfully expanded the clientele by 15% within six months through strategic collaboration with influential figures in East Anglia and London.

SKILLS

SOFT SKILLS:

- Problem Solving
- Adaptability
- Critical Thinking
- Record Keeping
- Active Listening
- Time Management
- Technical Proficiency
- Analytical Skills
- Organizational Skills
- Customer Service
- Collaboration
- Communication
- Financial Literacy
- Scheduling
- Decision making
- Project Management
- Technical Writing
- Multitasking

HARD SKILLS

Experienced in social media and digital content strategy, including social media management, content development, and enterprise content management. Proficient in both frontend and backend web development with expertise in HTML, CSS, JavaScript, PHP, Python, and SQL. Skilled in database design, network routing, and digital security protocols, including OSPF and network security.

Strong background in financial reporting, planning, and literacy, as well as project and process improvement with a focus on continuous improvement and strategic planning. Versed in educational technology, including module design and mentoring, and knowledgeable in customer service and IT support, specializing in CRM, technical documentation, and troubleshooting.

Familiar with multiple programming languages (C#, C, Java) and tools (Linux, MS-DOS, Git), with a commitment to effective team leadership, cross-functional collaboration, and consultative approaches in customer relations.